

# Felicia Hsieh

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Dedicated Software Engineer familiar with Full-stack software engineering and networking experience looking for a challenging, high-tech job. Hard-worker, fast-learner, and business savvy.

## RECENT PROJECTS (2017 - 2018)

- ❖ [FlyinIn](#) - Drivers given time to leave for airport using real-time traffic & flight API. 2 weeks to create.
- ❖ [SmartLease](#) - Created smart contract between landlords & tenants using Ethereum blockchain.
- ❖ [Printf](#) - Coded the printf() C function alone as a test of my C skills.
- ❖ [C shell](#) - Jointly coded a small UNIX C shell as a culmination of mastered C skills.
- ❖ [RPN Calculator](#) - Jointly coded Reverse Polish Notation byte code calculator.
- ❖ [AirBnb clone](#) - Group project for a functional AirBnb clone using Python, mysql, Flask, Jinja, Nginx
- ❖ [Bit.ly clone](#) - URL shortener web app hackathon. Was project manager.

## RELATED WORK EXPERIENCE

**Lawrence Berkeley National Labs, Computer Systems Engineer 2**, Berkeley, CA 2014 - 2017

- ❖ Created automated tests using Selenium with Java, TestNG, Maven with 3rd-party companies (SauceLabs, BrowserStack, Blazemeter). Proved newer Google Apps Script and Caspio apps could replace existing apps.
- ❖ Created IT Training program that trained 300 lab employees in 40 classes on 6 Google's Docs, Sheets, Sites, Forms, and Groups in 7 months. Set up the IT Training website.

### Various Companies

- ❖ Added dozens of cache servers at ISP's to offload Google's Core network backbone.
- ❖ Built out 5 high profile, municipal and enterprise wireless (802.11 Wi-Fi) projects in less than a year on contracts worth \$15K - \$1.6M.
- ❖ Led AT&T's first successful DSL service offering in 3-6 months by building up and actively managing 4 concurrent DSL trials (2 for AIS, ALS/LNS, WorldNet). Was key in evolution of trial to company's first nationwide rollout by working with 75 people daily, processing 2,200 orders in 6 months. Conducted training for staff and created website for operations.
- ❖ Project-managed DSL ATM backbone architecture that reached 58 metropolitan areas. Involved in all aspects of Time-To-Scale (Infrastructure Build-out, Provisioning, NOC, Customer Care, Billing, Training, Process Improvement, Intranet, Sales, Support, Vendor management, ACD 877-xDSL-ATT). Was on-call 24x7 for 1.5 years, including Y2K.
- ❖ Project-managed AT&T's newly-introduced Intelligent Content Distribution project (CDN).
- ❖ Coded Motorola's Radio Service Software for new features and bug fixes in iDEN/Nextel subscriber and radios. Created technical device GUI requirements.

- ❖ Coded new features and fixed bugs on software that programs iDEN/Nextel phones and Radius radios. Created technical GUI requirements.

## EDUCATION

**Holberton School**, Full-Stack Software Engineer program

2017 - present

**College of Dupage**, Internetworking (CCNA) program

**University of Miami**, MBA

**Rutgers University**, BSEE and BSCS

## COMPUTER SKILLS

Git, Python, MySQL, C, Javascript, Java, bash, HTML, CSS, Selenium, CCNA (equivalent), Linux, Docker, Nginx, Apache, HAProxy, vagrant, SSH, ArcGIS, LAMP, Microsoft Word, Excel, Google Suite